

## Open Access Plus: Hearst Corporation

Coverage Period: 01/01/2013 - 12/31/2013

### Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Individual + Family | Plan Type: OAP



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.myCigna.com](http://www.myCigna.com) or by calling 1-800-Cigna24. Additional plan information can also be obtained at [www.benefitsinsider.com](http://www.benefitsinsider.com).

Important Questions	Answers	Why this Matters:
What is the overall <b>deductible</b> ?	For in-network providers <b>\$350</b> person / <b>\$1,050</b> family For out-of-network providers <b>\$700</b> person / <b>\$2,100</b> family Does not apply to in-network preventive care, in-network office visits, emergency room visits, urgent care facility visits Co-payments don't count toward the <b>deductible</b> .	You must pay all the costs up to the <b>deductible</b> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <b>deductible</b> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .
Are there other <b>deductibles</b> for specific services?	Yes, in-network and out-of-network retail prescription drugs - <b>\$75</b> person There are no other specific deductibles.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
Is there an <b>out-of-pocket limit</b> on my expenses?	Yes. For in-network providers <b>\$2,600</b> person / <b>Unlimited</b> family / For out-of-network providers <b>\$5,950</b> person / <b>Unlimited</b> family	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <b>out-of-pocket limit</b> ?	Premium, balance-billed charges, co-payments, penalties for no pre-authorization, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall <b>annual limit</b> on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <b>network of providers</b> ?	Yes. For a list of participating providers, see <a href="http://www.myCigna.com">www.myCigna.com</a> or call 1-800-Cigna24	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a <b>specialist</b> ?	No. You don't need a referral to see a specialist.	You can see the <b>specialist</b> you choose without permission from this plan.

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Important Questions	Answers	Why this Matters:
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <b>excluded services</b> .



- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is your share of the costs of a covered service, calculated as a percent of the **allowed amount** of the service. For example, if the health plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charge is \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use **in-network providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
<b>If you visit a health care provider's office or clinic</b>	Primary care visit to treat an injury or illness	\$25 co-pay/visit	40% co-insurance	-----none-----
	Specialist visit	\$25 co-pay/visit	40% co-insurance	-----none-----
	Other practitioner office visit	\$25 co-pay/visit for chiropractor	40% co-insurance	-----none-----
	Preventive care/screening/immunization	No charge	40% co-insurance	-----none-----
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	No charge	40% co-insurance	-----none-----
	Imaging (CT/PET scans, MRIs)	No charge	40% co-insurance	-----none-----

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Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
<p><b>If you need drugs to treat your illness or condition</b></p> <p>More information about <a href="#">prescription drug coverage</a> is available by calling Medco at 1-800-716-2940 or by visiting their website at <a href="http://www.medco.com">www.medco.com</a></p> <p>Note that ESI and Medco merged effective April 2, 2012. As they continue to consolidate, you may be redirected to ESI.</p>	Generic drugs	\$7 co-pay/prescription (retail), \$20 co-pay/prescription (home delivery)	\$7 co-pay/prescription (retail), \$20 co-pay/prescription (home delivery)	Limited up to a 30-day supply (retail) and up to a 90-day supply (home delivery).  Certain maintenance medications are covered only through mail order after four retail fills.  The out-of-network drug price is based on the in-network discounted price; members are responsible for the difference in cost.
	Preferred brand drugs	20% co-insurance but not less than \$15 or greater than \$150/prescription (retail), \$40 co-pay/prescription (home delivery)	20% co-insurance but not less than \$15 or greater than \$150/prescription (retail), \$40 co-pay/prescription (home delivery)	See limitations above
	Non-preferred brand drugs	20% co-insurance but not less than \$30 or greater than \$300/prescription (retail), \$70 co-pay/prescription (home delivery)	20% co-insurance but not less than \$30 or greater than \$300/prescription (retail), \$70 co-pay/prescription (home delivery)	See limitations above
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	20% co-insurance	40% co-insurance	-----none-----
	Physician/surgeon fees	20% co-insurance	40% co-insurance	No charge for in-network lab and x-ray physician services
<b>If you need immediate medical attention</b>	Emergency room services	\$75 co-pay/visit	\$75 co-pay/visit	Per visit co-pay is waived if admitted
	Emergency medical transportation	20% co-insurance	20% co-insurance	-----none-----
	Urgent care	\$50 co-pay/visit	\$50 co-pay/visit	Per visit co-pay is waived if admitted
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	20% co-insurance	40% co-insurance	-----none-----
	Physician/surgeon fees	20% co-insurance	40% co-insurance	-----none-----

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Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	\$25 co-pay/office visit	40% co-insurance	Administered by Cigna Behavioral Health
	Mental/Behavioral health inpatient services	20% co-insurance	40% co-insurance	Administered by Cigna Behavioral Health
	Substance use disorder outpatient services	\$25 co-pay/office visit	40% co-insurance	Administered by Cigna Behavioral Health
	Substance use disorder inpatient services	20% co-insurance	40% co-insurance	Administered by Cigna Behavioral Health
<b>If you are pregnant</b>	Prenatal and postnatal care	20% co-insurance	40% co-insurance	-----none-----
	Delivery and all inpatient services	20% co-insurance	40% co-insurance	-----none-----
<b>If you need help recovering or have other special health needs</b>	Home health care	20% co-insurance	40% co-insurance	Coverage is limited to 200 days annual max.
	Rehabilitation services	\$25 co-pay/visit	40% co-insurance	Coverage for Cardiac Rehabilitation services is limited to 36 days annual max.
	Habilitation services	Not Covered	Not Covered	-----none-----
	Skilled nursing care	20% co-insurance	40% co-insurance	Coverage is limited to 60 days annual max
	Durable medical equipment	20% co-insurance	40% co-insurance	-----none-----
	Hospice services	20% co-insurance	40% co-insurance	-----none-----
<b>If your child needs dental or eye care</b>	Eye Exam	Not Covered	Not Covered	Covered as a preventive service only
	Glasses	Not Covered	Not Covered	-----none-----
	Dental check-up	Not Covered	Not Covered	Covered as a preventive service only

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## Excluded Services & Other Covered Services

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)		
<ul style="list-style-type: none"><li>• Bariatric surgery</li><li>• Cosmetic surgery</li><li>• Dental care (Adult)</li><li>• Dental care (Children)</li><li>• Eye care (Children)</li><li>• Habilitation services</li></ul>	<ul style="list-style-type: none"><li>• Hearing aids</li><li>• Long-term care</li><li>• Non-emergency care when traveling outside the U.S.</li><li>• Routine eye care (Adult)</li><li>• Routine foot care</li><li>• Weight loss programs</li></ul>	

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
<ul style="list-style-type: none"><li>• Acupuncture</li><li>• Chiropractic care</li><li>• Infertility treatment</li><li>• Private-duty nursing</li></ul>		

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## Your Rights to Continue Coverage

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-Cigna24. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Additionally, a consumer assistance program can help you file your appeal. Contact the program for this plan's situs state: Delaware Department of Insurance at 800-282-8611. However, for information regarding your own state's consumer assistance program refer to [www.healthcare.gov](http://www.healthcare.gov).

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*-----

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## Coverage Examples

### About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



#### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

**Note:** These numbers assume enrollment in individual-only coverage.

Having a baby (normal delivery)	
<ul style="list-style-type: none"> <li>• <b>Amount owed to providers:</b> \$7,540</li> <li>• <b>Plan pays:</b> \$5,640</li> <li>• <b>Patient pays:</b> \$1,900</li> </ul>	
<b>Sample care costs:</b>	
Hospital charges (mother)	\$2,700
Routine Obstetric Care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>
<b>Patient pays:</b>	
Deductible	\$430
Co-pays	\$70
Co-insurance	\$1,370
Limits or exclusions	\$30
<b>Total</b>	<b>\$1,900</b>

Managing type 2 diabetes (routine maintenance of a well-controlled condition)	
<ul style="list-style-type: none"> <li>• <b>Amount owed to providers:</b> \$5,400</li> <li>• <b>Plan pays:</b> \$4,270</li> <li>• <b>Patient pays:</b> \$1,130</li> </ul>	
<b>Sample care costs:</b>	
Prescriptions	\$2,900
Medical equipment and supplies	\$1,300
Office visits & procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>
<b>Patient pays:</b>	
Deductible	\$80
Co-pays	\$690
Co-insurance	\$40
Limits or exclusions	\$320
<b>Total</b>	<b>\$1,130</b>

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or pre-existing condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

✔ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

✔ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You also should consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Plan ID:** 18907

**Plan Name:** Open Access Plus Copay Plan